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DE ESPAÑA**

MINISTERIO DE HACIENDA Y
ADMINISTRACIONES PÚBLICAS

SECRETARÍA DE ESTADO DE
ADMINISTRACIONES PÚBLICAS

DIRECCIÓN GENERAL DE
ORGANIZACIÓN ADMINISTRATIVA
Y PROCEDIMIENTOS

Simplification and improvement of regulatory policy in Spain

OECD 16th April 2015



3 steps





Analysis and planification



The aim of the **National Reform programme of 2012** was to restore Spanish competitiveness and foster economic growth.

Objectives:

- ✓ To improve the quality of regulation
- ✓ To contribute to a single national market.
- ✓ To promote elimination of unjustified barriers to economic activities.
- ✓ To reduce administrative burdens and simplify administrative procedures



Spanish Strategy for Public Administration Reform published in the “**CORA report**”.

- ✓ Cora report was presented at council of ministers in June 2013 with 217 measures
- ✓ The goal of the reform was to make the public sector contribute to revitalizing the economy
- ✓ One of its chapter deals with objectives and actions related to better regulation, simplification and reduction of administrative burdens



critical factors

High level political support

→A special office for the reform of the administration was created to monitor and coordinate the implementation : OPERA

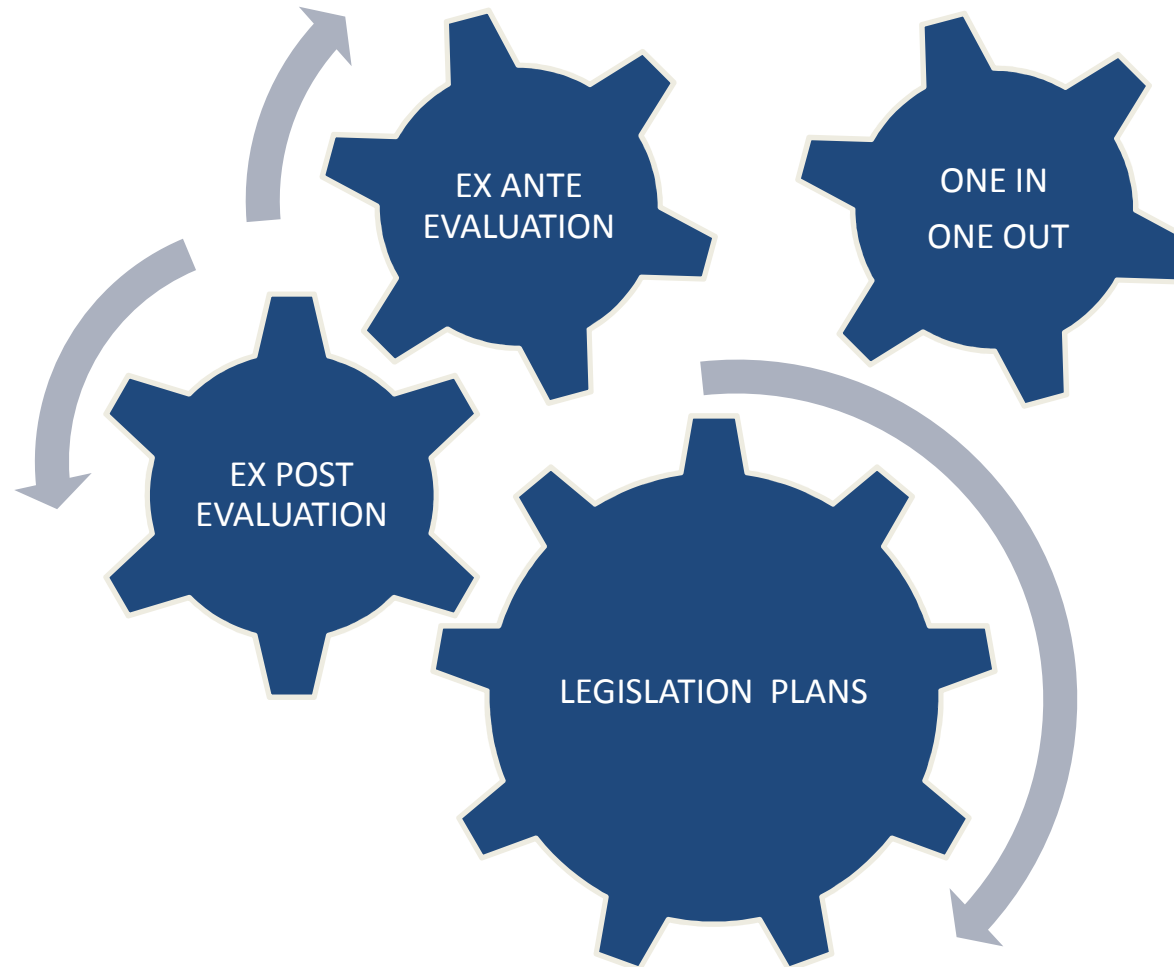


Looking for the right tools

2 STEADY : LOOKING FOR THE RIGHT TOOLS



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① **Ex ante evaluation** : Flow of legislation



Regulatory impact assessment

- ✓ In 2009 the Council of Ministers approved a Guide
- ✓ It gathers all the relevant information related to a draft legislation and helps public authorities make the best decisions



② Ex post evaluation : Stock of legislation



Simplification and burden reduction Guide

- ✓ The guide was submitted to the council of ministers the 19th of September of 2014
- ✓ Its aim is to harmonize the methodology for simplification in the Central Administration.
- ✓ The initiatives in this field will be described in ministerial annual plans



3 New strategy on better regulation



Draft law on administrative procedures

Ex ante evaluation:

- ✓ The Ministry for the Presidency will coordinate the initiatives related to regulatory quality and will overview regulatory impact assessments.
- ✓ The Ministry for the Presidency will coordinate the elaboration on the annual legislative plan

Ex post evaluation:

- ✓ The annual legislative plan will list the legislative acts to undergo evaluation of their results.
- ✓ RIA will foresee how ex post evaluations of legislative acts will take place
- ✓ There will be an Annual Report



④ One in one out principle



Spanish Law 14/2013 to support entrepreneurship

- ✓ Public Administrations establishing new administrative burdens for business must eliminate at least one existing administrative burden for business with an equivalent cost.
- ✓ The council of ministers of 30th January 2015 adopted a series of measures to ease the implementation of this principle.
- ✓ The objective for each ministerial department is to enforce this principle in the time of one year and within its field of competence.
- ✓ The Secretary of State for Public Administration will monitor its implementation in the entire central administration.



critical factors

Involving others

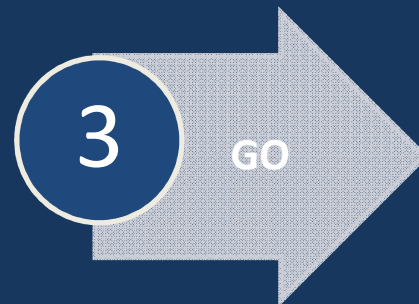
- Stakeholders consultation
- Law on transparency and good governance
- Yearly Agreements with stakeholders to review burdens in specific areas.
- All the Departments are involved

Setting Goals and Key Performance Indicators

- Ministries will have an annual plan for simplification
- Impact will be estimated



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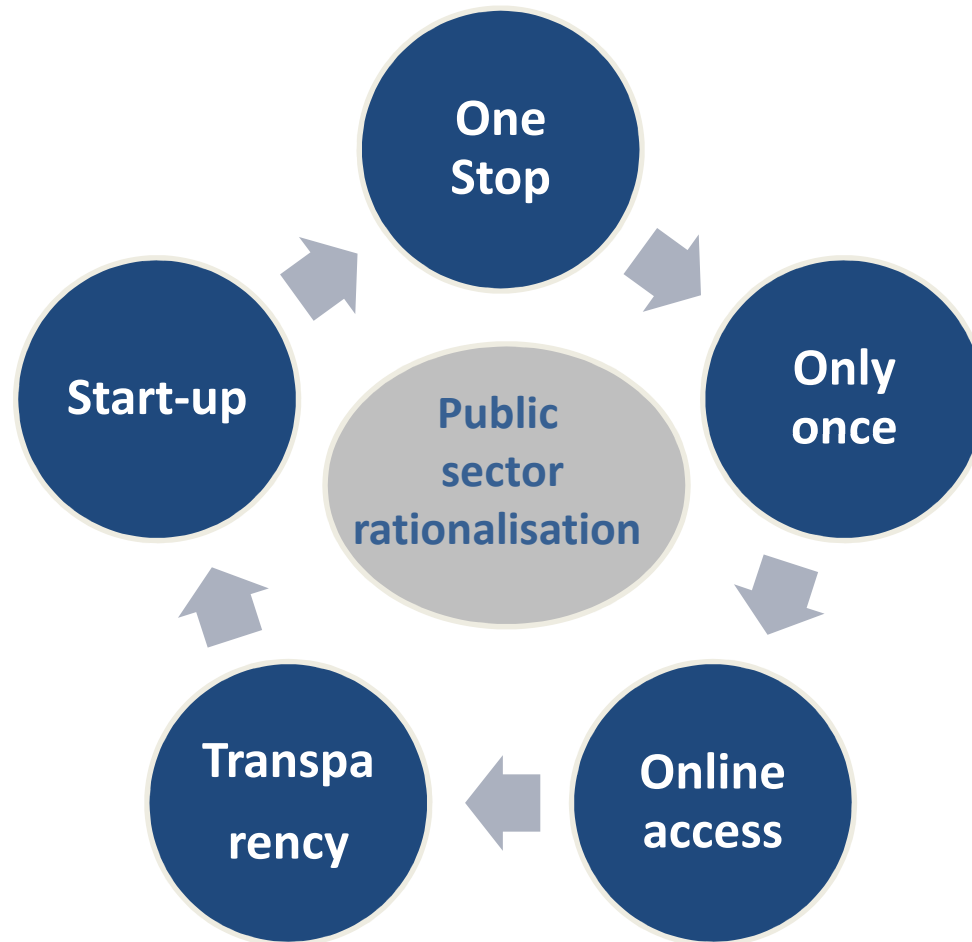
Making it work

3 GO : MAKING IT WORK



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- ➔ Spanish Government has adopted 8 Council of Ministers Agreements to reduce administrative burdens in a wide range of sectors. 365 measures.
- ➔ Different measures to make **public administration** more austere, useful and effective
- ➔ Different laws simplify and reduce administrative burdens. They **focus on Citizens and businesses**



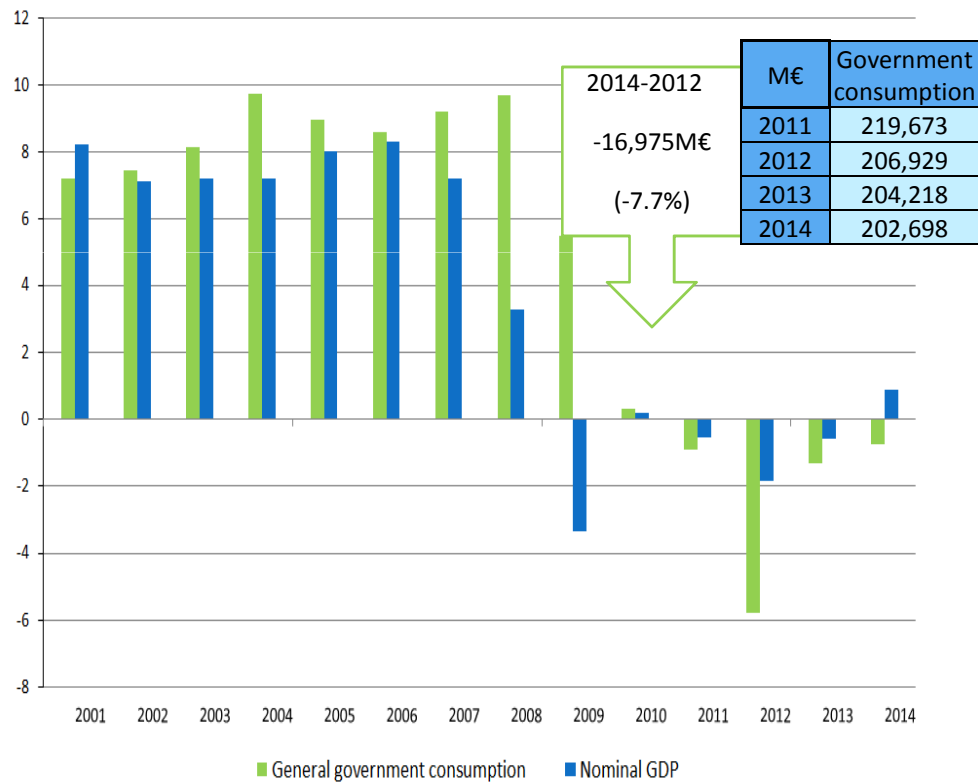


Public
sector
rationalisation

- **Budgetary discipline**
 - Law of budgetary stability and financial sustainability
 - Creation of an independent fiscal authority
- **Suppression of unnecessary or inefficient entities, agencies and public bodies**
 - 105 entities in central government
 - 675 entities in regional governments
 - 1244 entities in local administration
- **Clarifying competences and avoiding duplication**
 - Law on rationalisation and sustainability of the local administration
- **Preventing future duplications**
 - Draft Law on the legal regimen of public administration

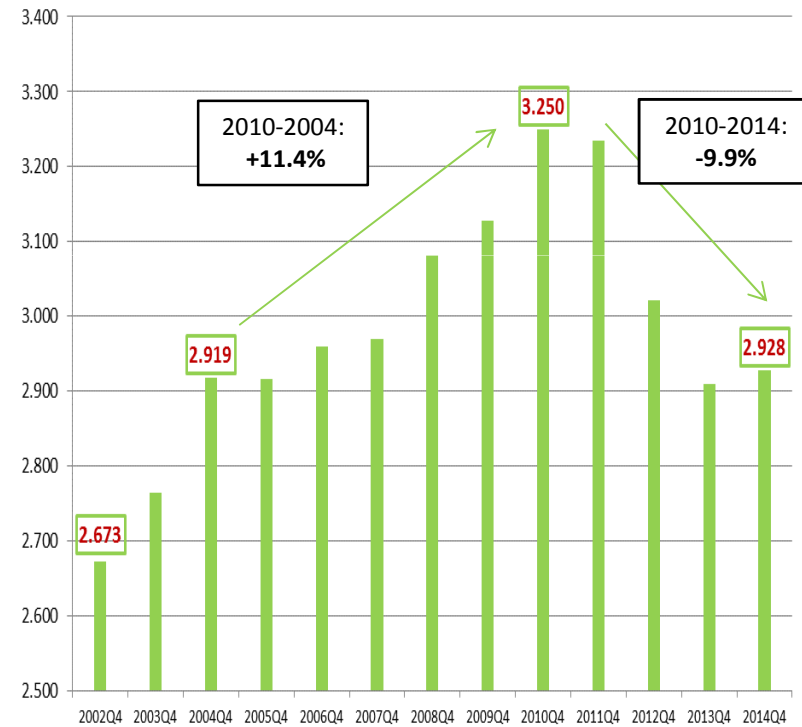


General government consumption (y-o-y %)



Source: INE, NA ESA 2010, current, not seasonally adjusted

Public sector employees (M€)



Source: INE, LFS Q4 2014



One
Stop

- **A single web point** to access to public administration
www.administracion.gob.es 8,9 million visited pages in 2014
- **Telephone hotline 060** : 7 million calls expected in 2015
- **Interconnection register system**: connects traditional face to face registry offices of the different public administration. 480566 registry entries in 2014
- **Law for market unity**: guarantees free movement of products and services
- **E-procurement platform**
- **One stop shop for foreign trade**
- **Employment Portal**
- **Business one stop shop**



On line

- **79% of the procedures are conducted electronically**
- **A CEO has been named** as the head of the central administration **in the ITC field**
- Draft on law of general administration procedures moves towards **paper less administration**
- **Electronic notifications system:** 11 million notifications sent in 2014
- **E-invoicing and new account register act:** guarantee of expenses control and protection of suppliers in their relations with public administration
322000 invoices received in the first 2 months of the year



Only
once

- Citizens or businesses don't have to submit documents already held by the Administration
ITC platform for data exchange: Public bodies can exchange the required information on line
In 2014 there were nearly 37 million transactions

Transpa
rency

- **Law on transparency:** increases accountability and citizens control of the government. It establishes good governance obligations

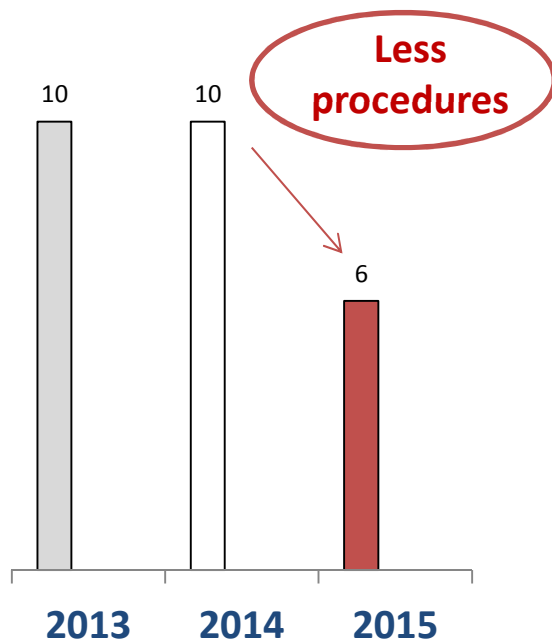
Start up

- **Center information and business start-up network**
- **Law on urgent measures to liberalize commerce and certain services (2012)**
- **Law to support entrepreneurship (2013)**

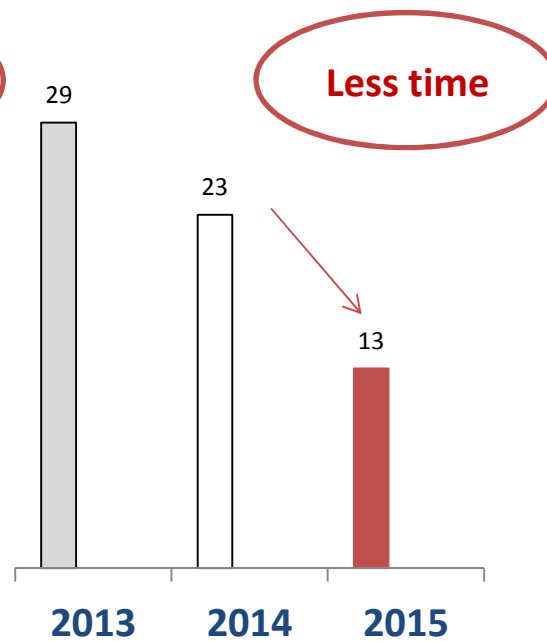


WORLD BANK'S DOING BUSINESS SPAIN 2015 STARTING A BUSINESS

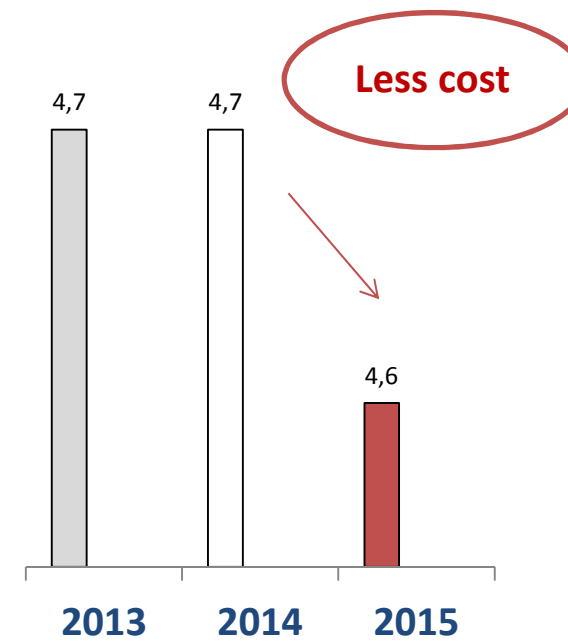
Procedures
(number)



Time (days)



Cost (% of income per capita)



To sum up...



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3 steps

- 1 **Analysis and planification.** High level political support
- 2 **Tools to guide and evaluate the process.** Involving everybody and setting goals and key performance indicators
- 3 **Implementing changes.** Focusing on citizens and businesses

What have we learned?



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- 1 An opportunity to change**
- 2 Successful transformation is a collective effort**
- 3 Better regulation has to be permanent**



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Thank you